



European Security Services London Ltd are dedicated to the principle of never ending improvements in service quality and customer satisfaction.

Our principal aim is to always supply to our customers, high calibre professional door supervision services that strive to not only meet but exceed agreed customer requirements. We must also meet statutory and regulatory requirements.

Maintenance of quality is the fundamental consideration during any of our business practices and must not be compromised. At all times, Management and employees are responsible to comply with quality related protocol. They are encouraged to provide suggestions and constructive criticism to improve our policies, Door Supervision process and procedures.

Customers are a key source of feedback related to our door supervision services and after sales service. This feedback is openly welcomed as it forms an important basis of continual improvement. Our service is tailored to our customer with specific assignment instructions being established to each customer needs and we must therefore endeavour, to the best of our ability, meet their requirements.

Authorisation: Managing Director

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